

PUBLIC TRANSPORT GUIDE

South Gloucestershire and North Bristol



April 2024

Your Journey

- Plan ahead**
Visit travelwest.info for all your travel needs. Bus and train operators also have their own websites and apps. Visit travelwest.info/apps
- At the stop**, printed timetables, real time information boards, and mobile apps tell you when your transport is expected. Signal a bus to stop by putting your arm out.
- Hop on, pay, and enjoy the ride.**

WESTlink

WESTlink is an on-demand minibus service operating outside of Bristol and Bath city centres. For information, visit travelwest.info/westlink, download the [westlink.app](https://play.google.com/store/apps/details?id=com.westofengland.westlink), or call **0117 457 8561**.

an express bus service for the greater Bristol area look where metrobus can take you:

- m1** Cribbs Causeway to Hengrove Park
- m2** Long Ashton Park & Ride to City Centre
- m3 m3x** Emersons Green to City Centre
- m4** Cribbs Causeway to Bristol Parkway and City Centre

For further information on routes, timetables, ticketing and fares, visit metrobusbristol.co.uk telephone **0117 922 2910** email metrobus@westofengland-ca.gov.uk

Fares and Ticket Information

Operators offer many ticket options to suit your travel needs. These range from single, return, and day tickets to weekly, monthly and annual tickets. There are tickets for students and young people, group tickets, and ticket bundles for hybrid workers.

- Ways to buy tickets:**
- on operators' phone **apps**
 - on the bus** using contactless payment or cash except metrobus which is a buy before you board and Tap on, Tap off service
 - online** where you can top up your Travelwest travelcard
 - from **iPoints** at metrobus stops
 - at **bus and train stations**

Multi-operator tickets:

Rider tickets are day tickets accepted by most bus operators in a given area. Valid for travel on the day of issue up to 0259 the following morning. Take as many journeys as you like during that time. Weekly tickets available.

AvonRider: West of England and North Somerset.

BristolRider: within a 6-mile radius of Bristol centre. There is also a **BathRider** and **WestonRider**.

Visit travelwest.info/Rider

PlusBus is an add-on to a train ticket giving unlimited local bus travel (on participating bus operators' services) around the whole of the urban area. Visit travelwest.info/PlusBus

Freedom Travelpass gives unlimited train and bus travel within four zones in the region for the day, week or month.

For information visit travelwest.info/tickets-travelcards or bus operators' websites.

Concessionary Travel

If you have an English concessionary bus pass, you can travel for free on most local buses in the West of England region at the following times:

- Mondays to Fridays:** Any time except in the morning between 0400 and 0900.
- Weekends and Public Holidays:** Any time.

Please note that time restrictions vary elsewhere in England so please check with the relevant council.

If you live in the West of England, you can apply for a Diamond Travelcard bus pass from your council:



- Bath & North East Somerset Council**
bathnes.gov.uk/buspass
 01225 394041
- Bristol City Council**
bristol.gov.uk/buspass
 0117 922 2600
- North Somerset Council**
n-somerset.gov.uk/buspass
 01934 426426
- South Gloucestershire Council**
southglos.gov.uk/bus-pass
 01454 868004

Community Transport

There are a wide range of community transport services available across the region. Operators provide essential transport within the community and are particularly well-placed to cater for passengers with limited mobility.

- Flexible door-to-door transport** – On-demand services for scheme members, covering essential everyday travel, including medical appointments, visiting friends, regular trips, supermarket visits and days out.
- Scheduled door-to-door transport** – Regular scheduled journeys in fully accessible vehicles, catering for shopping trips, doctor's appointments, and other destinations.
- Volunteer car schemes** – Volunteer drivers offering transport providing essential trips to medical appointments, including hospital trips. There is usually a request for a donation to cover travel expenses.
- Transport for community groups** – Accessible vehicles owned by community groups are made available to other organisations for low-cost hire. Perfect for youth groups, lunch clubs and any organisation that needs one-off or regular travel for events and meetings.
- Outings and day trips** – Some community transport schemes run trips and excursions throughout the year to places of interest within their area and further afield.

For information on your local scheme visit travelwest.info/community-transport.
 community.transport@westofengland-ca.gov.uk

Welcome

Thank you for picking up a copy of the South Gloucestershire and North Bristol Guide produced by the West of England Combined Authority. This is one in a series of four guides which collectively provide an overview of public transport in the West of England region. The Combined Authority comprises the constituent local councils of Bath & North East Somerset, Bristol, and South Gloucestershire. It works closely with North Somerset Council.

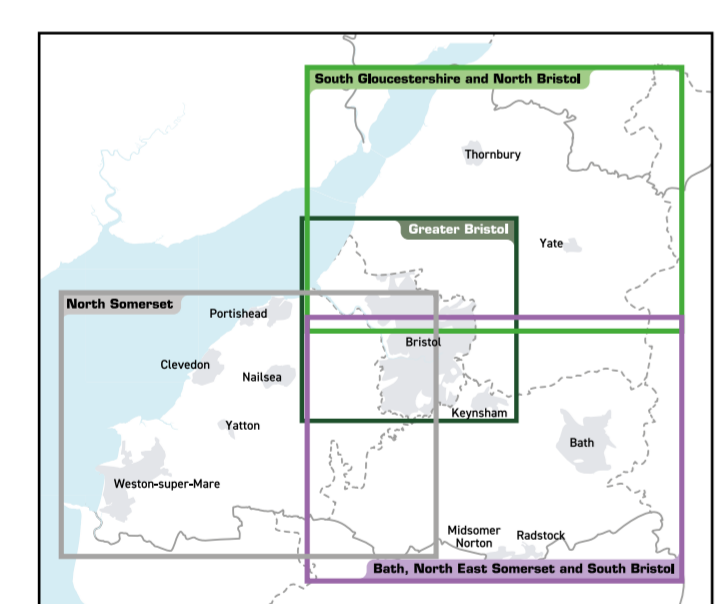


The guide will be updated twice a year. All information is correct up to 7 April 2024 and based on information provided by local bus operators. Information is subject to change so please check your journey before you travel.

Bus service information is available online at travelwest.info or bus operators' websites.



Map Areas



Find these guides online at: travelwest.info/busmaps
 Look out for new interactive mapping too.

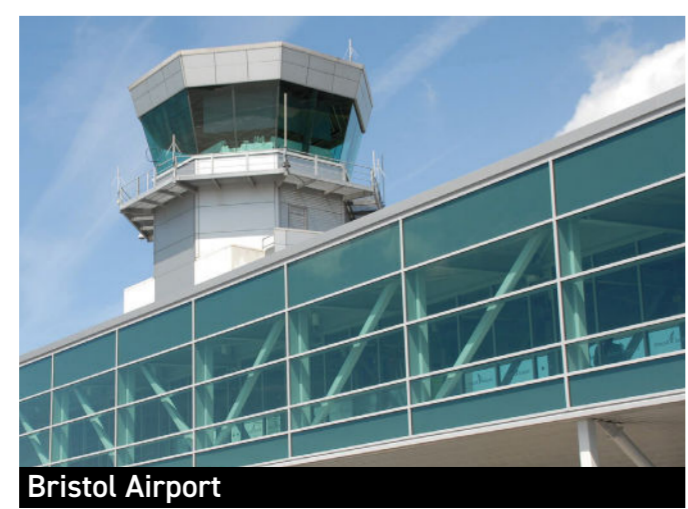
Whilst every effort has been taken to ensure that the information is accurate at the time of publication, West of England Combined Authority is not responsible for any loss, damage or inconvenience resulting from any inaccuracies or subsequent changes. Bus operators may alter their services at short notice so it is advisable to obtain the latest timetables.

Travel to and from Bristol Airport

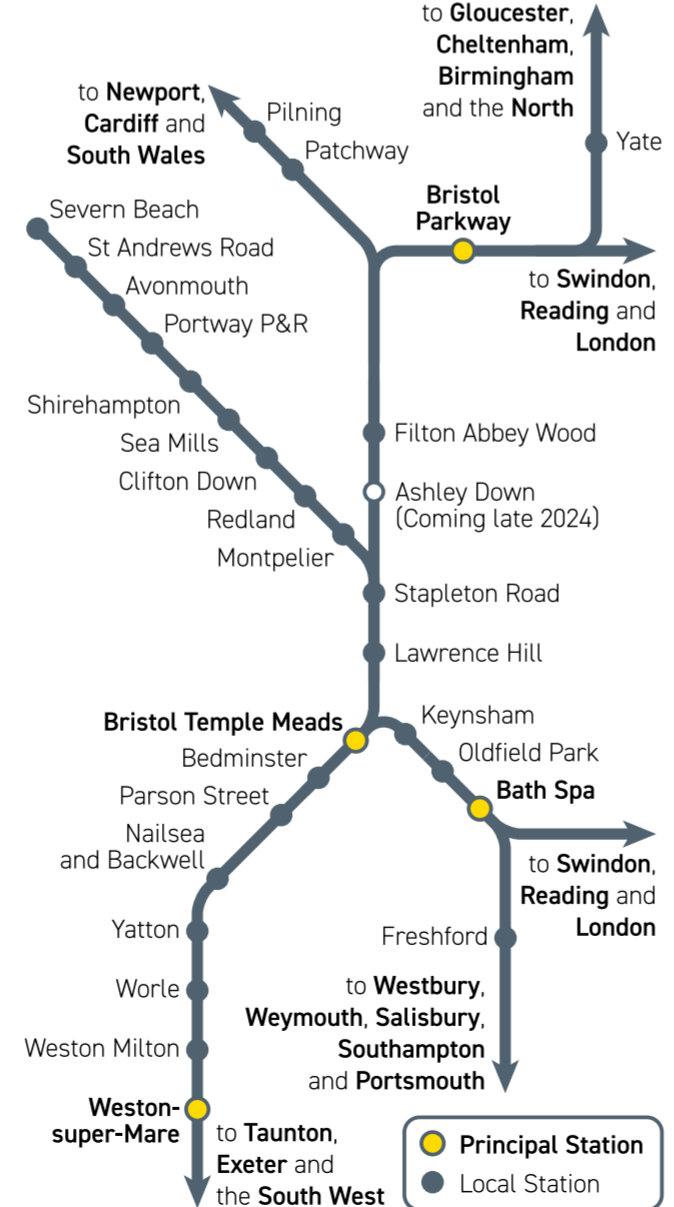
Travelling to and from Bristol Airport by bus is easy and convenient, with direct links to Bristol, Bath, and the South West. Regular services run throughout the day and night, and buses stop right outside the terminal.

- A1 Bristol Airport Flyer** – Bristol Bus Station to Bristol Airport. Journey time approximately 45 minutes during the day.
- A3 Weston Airport Flyer** – Weston-super-Mare to Bristol Airport via Worle, Congressbury and Cleeve. Journey time approximately 43 minutes.
- A4 Air Decker** – Bath to Bristol Airport. Journey time approximately 1 hour 20 minutes during the day.
- South West Falcon** – Bristol Cabot Circus to Plymouth. Journey time to Bristol Airport 30 minutes.

For further information on all Airport buses, visit travelwest.info/airport and bristolairport.co.uk



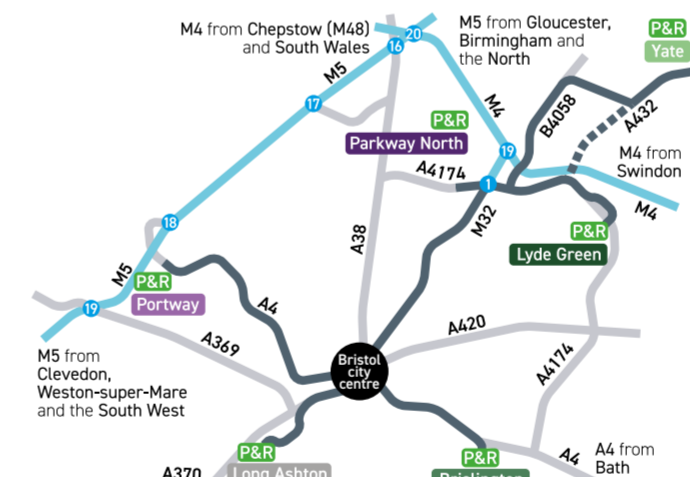
Rail Network



For full details of routes, train times, ticketing, fares, and station information, contact:
National Rail Enquiries:
 03457 48 49 50 or visit nationalrail.co.uk

Park & Ride Services for Bristol

Whether you are commuting, shopping, or visiting, park your car and ride in comfort to your destination.



- Park & Ride sites north of Bristol centre:**
- Lyde Green Park & Ride**
 Located off the Rosary roundabout A4174 on Willowherb Road BS16 7LX. Take the **metrobus m3 / m3x** to central Bristol. Journey time ≈ 35 / 28 minutes. Services **86** and **462** also call here.
 - Parkway North Park & Ride**
 Located immediately east of Parkway Station on Hunts Ground, Stoke Gifford BS34 8PU. Take the metrobus m4 to central Bristol or Cribbs Causeway. Services 19 and Y6 also call here. Pick up the train at Parkway and other buses serving the transport hub.
 - Portway Park & Ride**
 Located on the A4 in Shirehampton BS11 9QE. Journey time to central Bristol by bus, or train to Temple Meads ≈ 30 minutes.

Park & Ride Services for Bristol

Yate Park & Ride
 Located on the A432 Badminton Road BS37 5AF.



For further information visit travelwest.info/park-ride

Bus Operators

- Coachstyle (CS)**
 Horsdown Garage, Nettleton, Chippenham, Wiltshire SN14 7LN
 01249 782224 | coachstyleltd@btconnect.com | coachstyle.uk
- Eurocoaches (EC)**
 Dean Road, Yate, Bristol BS37 5NH
 0333 666 6666 | eurocoaches.com
- Faresaver (FS)**
 The Coach Yard, Vincients Road, Bumpers Farm Industrial Est. Chippenham, Wiltshire SN14 6QA
 01249 444444 | enquiries@faresaver.co.uk | faresaver.co.uk
- First West of England (FB)**
 Enterprise House, Easton Road, Bristol BS5 0DZ
 0345 646 0707 | firstbus.co.uk/contact-woe | firstbus.co.uk/bristol

Bus Operators continued

- Gwent Vales Travel Limited (GV)**
 Office 1.4 Riverside House, Upper Dock Street, Newport, NP20 1DB
 01633 847847
- Newport Bus (NB)**
 160 Corporation Road, Newport NP19 0WF -
 01633 670563 | newportbus.co.uk/get-in-touch | newportbus.co.uk
- Stagecoach West (SW) Local buses**
 3rd Floor, 65 London Road, Gloucester GL1 3HF
 0345 241 8000
west.enquiries@stagecoachbus.com | stagecoachbus.com
- The Big Lemon (BL)**
 rear of 137 Parson Street, Bristol BS3 5RB
 0117 244 7337 | hellobristol@thebiglemon.com | thebiglemon.com/bristol



Contact details
 For queries relating to public transport:
 Email transport.operations@westofengland-ca.gov.uk or call 0117 374 1265
 For queries relating to metrobus:
 Email metrobus@westofengland-ca.gov.uk or call 0117 922 2910